

A. Controller

Generali España, S.A. de Seguros y Reaseguros

Registered Address: Calle Orense 2, 28020 Madrid (Spain)

NIF: A28007268

Registration details at the Commercial Registry: Sheet M-54.202.

E-mail: delegadoprotecciondatos.es@generali.com.

B. Purposes and grounds

Below we describe the various purposes for which your personal data are processed, and the grounds of such processing:

i. Grounds due to performing an insurance contract executed with GENERALI:

- a. To formalise this policy in order to determine the coverage provided under this insurance contract to the Insured and/or Beneficiary.
- b. To manage, maintain and supervise this contractual relationship, including the collection of premium bills and the processing of amendments, supplements and extensions to this policy.
- c. To make communications related to this policy, in order to provide you with information on the current state of your insurance and the tools that GENERALI has made available to you, as part of its management of your contractual relationship and exclusively to facilitate the exercise of your rights pursuant to this policy.

ii. Grounds in order to fulfil a legal obligation:

- a. To manage the resolution of any complaints and disputes that may arise between policyholders, insureds, beneficiaries, damaged third parties or assigns of any of the foregoing, with GENERALI, pursuant to Article 97 of Act 20/2015, of 14 July, on the arrangement, supervision and solvency of insurance and reinsurance entities.
- b. To communicate information to public authorities, regulators or governmental bodies if this is necessary by law, pursuant to local regulations or due to mandatory obligations.
- c. To keep the accounting books required by the Spanish Commercial Code and other applicable provisions, as well as records of accounts, claims, technical provisions, investments, reinsurance contracts and policies, supplements and cancellations, pursuant to Article 96 of Royal Decree 1060/2015, of 20 November, on the arrangement, supervision and solvency of insurance and reinsurance entities.

iii. Grounds based on GENERALI's legitimate interests:

- a. To launch commercial and/or advertising campaigns by any means, to include electronic or equivalent communications, related to products or services similar to the ones taken out with GENERALI, pursuant to Article 21.2 of Act 34/2002, of 11 July, on information society and e-commerce services.
- b. To carry out profiling based on the personal data GENERALI has available, in order to find out which products and services best conform to your profile, thereby offering you the best products and services of interest.
- c. To conduct satisfaction surveys related to the insurance you have taken out and GENERALI's services, in order to evaluate your satisfaction and thus improve any processes and services related to compliance with GENERALI's obligations by virtue of this policy.
- d. To communicate your personal data, and those of the insured, beneficiary or damaged third party, to reinsurance entities, if this is strictly necessary in order to execute a reinsurance contract in the terms

foreseen in Article 77 of Insurance Contract Act 50/1980, or the performance of related transactions, to include the completion of statistic or actuarial studies, risk analysis or investigations for its clients, as well as any other activity related to or derived from the reinsurance business.

- e. Intragroup disclosure: intragroup exchange of information among insurance companies for compliance with supervisory obligations.
- f. To prevent potential fraud derived from contracting this insurance, for which any steps that are reasonably necessary may be carried out in order to detect the existence of potentially fraudulent information, or inaccurate, incorrect or inconsistent data.
- g. To check data files on equity and credit solvency, if it is necessary to appraise the economic solvency of the affected party under applicable regulations in the matter.
- h. Disclosure of your personal data on asset and credit solvency to reports relating to compliance or breach of monetary obligations, specifically to the Asnef / Equifax report.

iv. Grounds in order to fulfil a public interest mission

Report the claims rate data relating to your insurance to UNESPA, the Spanish Association of Insurers, which will process the data as the Party Responsible for the Report on fraud prevention in the general insurance class, which includes the insurance policy contracted by you. The purpose of the Report is the prevention and detection of fraud, either by notifying the insurance company once the policy has been issued, or by detecting fraud already committed in losses declared.

You may exercise your data protection rights by contacting TIREA, Ctra. Las Rozas a El Escorial Km 0,3 Las Rozas 28231 MADRID.

You can find further information on data protection on the UNESPA (www.unespa.es) and TIREA (www.tirea.es) websites.

At the same time, you hereby guarantee the veracity of any personal data provided to GENERALI. Furthermore, GENERALI may periodically request that you check and update any of your personal data it may hold.

C. Data addressees

GENERALI may communicate your personal data to insurers, coinsurers and reinsurers and public administrations, as long as these communications are necessary for the performance of this policy and according to its purposes and grounds, described in “B. Purposes and grounds” above.

Likewise, your personal data may also be disclosed, where applicable, to different categories of recipients, including but not limited to, loss adjusters or other similar professionals, vehicle repair shops, lawyers, barristers and Notary Publics, detectives, claimants, medical centres and hospitals, medical evaluators, rehabilitation managers, collective accident managers, pension fund managers, documentation filing managers, salvage companies, insurance adjusters, rebuilders, cause investigators.

During the term of the contractual relationship with the Company, some of the aforementioned recipients are the parties responsible for the processing. Once this term has finalised they will become the parties responsible for said data, in accordance with the provisions of the specific industrial regulation applicable thereto.

D. Data source

Without prejudice to any personal data you and/or your insurance broker may have provided, Generali España, S.A. de Seguros y Reaseguros will process the personal data taken from common files, sectoral files, equity and credit solvency files and/or public authorities, doctors or health centres and hospitals that have assisted or examined you, according to the purposes and grounds described in “B. Purposes and grounds” above.

Further to the foregoing, GENERALI will process the personal data provided by the aforementioned third parties, under the following categories:

- i. Identification details
- ii. Mailing or electronic addresses
- iii. Economic details

Specifically protected personal data are not obtained from third parties.

E. International transfers

You are hereby informed that GENERALI may hire service providers located outside the European Economic Area. In these cases, the company will demand that such addressees follow the personal data protection measures established in a binding contract, unless the European Commission has determined that the country where the addressee is located provides an adequate level of personal data protection. Clients may obtain a copy of the measures imposed by GENERALI by contacting the Data Protection Representative (“DPR”) at the address indicated at the end of Clause A.

F. Personal data conservation

The criteria that GENERALI uses to establish data maintenance timeframes have been determined according to the requirements established in applicable law, regulations and regulatory guidelines, as well as GENERALI’s operational requirements related to the adequate management of client relations.

In particular, Money Laundering Prevention and the Financing of Terrorism legislation- if applicable- imposes an obligation to keep your data over a ten-year term, and commercial regulations establish a six-month conservation period once the actions derived from the parties’ contract have lapsed.

G. Data protection rights

You are hereby informed that, further to current legislation, you are entitled to exercise your rights of access, rectification and challenge, and a right of removal, limitation on data processing and data portability, by verifying your identity (with a copy of your Spanish Identity Card (DNI) or its equivalent), at the following address: Generali España, S.A. de Seguros y Reaseguros, Calle Orense 2, 28020 Madrid, or by sending an e-mail to dataprotection.es@generali.com.

For more information on your rights, please address the Spanish Data Protection Agency. Should you consider that your rights have been infringed, you are entitled to bring a claim before the Agency, located in calle Jorge Juan 6, 28001, Madrid.

Changes and updates to the privacy policy

Taking into consideration any possible modifications of the applicable privacy laws, the Company may totally or partially update this privacy policy. Any change or update will be reported pursuant to the applicable laws and also by means of publication on the Company’s following website: <https://www.generali.es/quienes-somos/privacidad>